

**Classe III sez. B**

**LIBRO DI TESTO: TRAVEL & TOURISM (with active book) ed. PEARSON**

**CONTENUTI DEL PROGRAMMA**

(E' possibile esporli anche per moduli , indicando i rispettivi tempi di realizzazione. Specificare eventuali approfondimenti)

Moduli  Unità didattiche  Altro

**Skills and Functions of communication Grammar**

**Starter . introduction and presentation of Hotels** (expansion of vocabulary) (settembre-ottobre)

**The Tourism industry , economic sector, its branches**

**MODULE 1 - - The world of tourism -MEETING THE RECEPTION MANAGER** (novembre- dicembre)

Hotel services-facilities /classification

Future : will / won't to be going to... pres. Cont

Reservations Booking

Simple past and past continuous tenses

How to answer or make a TELEPHONE CALL

courtesy and polite phraseology and communicative functions

Enquiry , motivational...

Give/refuse permission

Making offers / Giving and asking for info or advice

**MODULO 2 – The Hospitality Industry – ACCOMMODATION (febbraio- marzo)**

Types of tourism resorts: hotel, campsite, villages,

Passive form

B&B...

Relative pronouns

How to WRITE A FORMAL LETTER

I'd rather, I prefer

(application, business letters)

**MODULE 3 - -Accommodation - Checking in / Checking out –live in (aprile-maggio)**

Role of the receptionist: Staff and duties

Imperative

Multitasking role

Requests and orders

The concierge Welcoming

Modals

Where to find facilities

Conditionals

How to communicate with clients

Comparatives and superlatives

Checking in /Guests leaving

Preposition of place

Complaints

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